

Viterra road vehicle hygiene requirements

1. Preface

1.1 Viterra requirements

At Viterra, food safety and quality is important and we are committed to providing a high standard of consistent, quality products and services to meet our customer and regulatory requirements. These high standards are in line with the Food Standards Australia New Zealand (FSANZ), Standard 3.2.3.

The purpose of this document is to advise relevant external stakeholders of Viterra's road vehicle hygiene requirements which are in place to support food safety and quality during transport.

These requirements apply to all road vehicles intended to be used for the transportation of products, including imports, which are or may be, intended either for human consumption after processing or which are intended to enter the food chain either for direct feeding to livestock or for incorporation into animal feed products.

1.2 Statutory requirements

Viterra's requirements set out in this document apply in addition to any other statutory or legal obligations and requirements which are applicable to you. In particular, all external stakeholders are always obliged to comply with any Applicable laws and regulations relating to food standards, the environment and environmental pollution, health and safety and road transport.

2. Hygiene requirements

- 2.1 All vehicles presenting at a Viterra site to load or deliver product are required to comply with the hygiene requirements, as follows:
- a. Vehicles, their tarpaulins and load-carrying areas must at all times be kept in a clean, dry and fit state to avoid harm to the Product being carried. Vehicles must be in a clean condition free of any material, insect or contaminant that could adversely affect the quality of the pay load.
 - b. Upon arrival at a Viterra site, vehicle operators are required to declare information on the last loads carried and cleaning methods.
 - c. Vehicles must be operated in line with the Prior load matrix. This defines those materials that cannot be carried in vehicles used for the transportation of Products or after cartage of which, there needs to be adequate cleaning and sanitising.

- (i) The Class 2 and Class 3 of the Prior load matrix – Haulage contamination sensitive lists define a list of materials, after cartage of which, the vehicle operator must declare adequate cleaning and any sanitising of the vehicle and its tarpaulin has taken place in accordance with the Prior load matrix.
 - (ii) The Class 1 of the Prior load matrix – Haulage exclusion list defines a list of materials, after cartage of which, vehicles or trailers cannot be used for the transportation of products.
- d. In addition to clauses 2.1.3.1 and 2.1.3.2, vehicles will be subject to onsite inspection by responsible site personnel. Vehicles which do not pass such inspections may be rejected or instructed to take action in accordance with the Prior load matrix.
 - e. Only food grade sanitisers should be used in order to avoid smell or taint of subsequent loads.
 - f. Use of fogging sanitisers in or on vehicles, is not an acceptable substitute for the cleaning methods stipulated by the Prior load matrix.
 - g. Strong smelling materials should be carried in dedicated vehicles/trailers which are not used for transporting other products.
Tainting of subsequent loads can lead to rejection and substantial claims for which the carrier may be held liable.
 - h. Adding treatments such as Phostoxin or Carbon Disulphide to loads for the purpose of killing insect infestation in transit from farm collection to delivery site is specifically prohibited. Use of such treatments constitutes a breach of agreement. Where a vehicle (rather than the load) requires treatment, Cislin 25 or a Pyrethrum based spray may be used at the label rates. Cleaning method B or C (refer Prior load matrix) should be used after treatment.
- 22 Vehicles which are deemed not to have complied with the hygiene requirements outlined in clause 2.1 may be rejected by Viterra site personnel at their absolute discretion. Viterra accepts no responsibility for any costs associated with such rejections.

3. Records

- 31 Carriers, or a delegated party, are required to record the details (i.e. cart notes, weighbridge tickets, etc. showing the relevant times and dates) of up to the last three (3) prior loads carted by each trailer. Such records must be retained for a period of two (2) years and may be requested by Viterra at any time. Failure to provide such records upon request by Viterra may result in rejection of the load.

The fraudulent declaration of prior loads by a vehicle operator constitutes a breach of agreement and gives Viterra the right to ban the relevant Vehicle Operator from Viterra sites for a period of up to six (6) months.

3.2 Carriers, or a delegated party, are required to record cleansing and sanitising operations for each individual trailer. Such records must be retained for a period of two (2) years and may be requested by Viterra at any time. Failure to provide such proof may result in rejection of the load.

4. Site hygiene

4.1 Cleaning of vehicles and the associated disposal of sweepings, washings and similar residues from vehicle bodies must not occur at collection or delivery premises except with express consent from an Authorised Person.

4.2 Where consent is given, disposal must be made in the appropriate place for that purpose. In any case, any cleanings and residues occurring from any journey in connection with the movement of product must be disposed of in any suitable receptacle provided or in some other environmentally acceptable and ecologically safe manner.

4.3 Where consent is not given, the vehicle operator must clean the vehicle and dispose of sweepings, washings and similar residues at an alternative, appropriate location.

4.4 Viterra is under no obligation to provide cleaning facilities for consignors, carriers or vehicle operators.

4.5 Clean up costs resulting from the unauthorised cleaning down of vehicles at Viterra sites will be charged to the relevant consignor, or where the consignor is Viterra, the carrier.

5. Definitions

In this document, unless the contrary intention appears, the following words have the following meanings:-

Associated agreement means the Viterra Storage & Handling agreement, Viterra warehouse terms and conditions, or any other agreement between Viterra and a party which is contracted to deliver or collect product at Viterra sites;

Authorised person means Viterra personnel at Viterra sites, or a supervisor at an alternate bulk handler site or Viterra customer's site;

Carrier means the company engaged to transport product on behalf of the consignor;

Consignor means the party for whom the carrier is transporting the product on behalf of;

Viterra safety card means the card issued by Viterra to individuals who have successfully completed the Viterra safety induction; and

Vehicle operator means the driver of a vehicle on behalf of the carrier.