

The port direct process for growers

1. Contact your buyer for delivery options and pricing.
2. Contract your on farm grain with your buyer for delivery at a later date through port direct. Ensure you understand and can meet the buyer's contract terms.
3. Your buyer will call upon the grain ahead of when they have a vessel booked to load.
4. Follow Viterra's postharvest delivery procedure:
 - > call ahead and book in your delivery at our port terminal within the buyer's delivery period.
 - > provide information including your NGR, contact details, commodity, variety, carrier details and chemicals applied.
 - > complete a postharvest delivery declaration form and delivery advice and declaration (on the Viterra app or through the hard copy book).
 - For port direct deliveries, you must select contract as the selling option and list the buyers name and your contract number on your delivery advice. Port direct deliveries cannot be warehoused and transferred to the buyer afterwards.
 - Please note, you must complete a new delivery advice and postharvest delivery declaration form for each load.
5. Deliver your grain to port at the time you agreed with Viterra's port terminal employees.
6. Viterra will receive your grain and conduct food safety and quality testing as per our postharvest delivery procedure. [Learn more at viterra.com.au](https://www.viterra.com.au).
7. Check your ticket before leaving site to ensure all details are correct, including that your grain was delivered against your port direct contract.

